Chapter 1 Installation

For USB 2.0 device

Installation

- 1. Please plug the power adapter and USB cable then turn on the switch.
- 2. Once connections are complete, Windows will automatically enumerate (establish a drive letter for the device), and the blue LED on the device will start blinking.
- 3. After a few seconds, when the blue LED stops blinking, the device is ready for use. Then a pop-up window will appear, as in the diagram below, to indicate the presence of the USB device. This device will be recognized by the computer as a USB device.



Safely Removal

1. Please right click the green icon in the control bar and safety removal the hardware.



For ESATA device

Installation

- 1. Please plug the power adapter and ESATA cable then turn on the switch.
- 2. Once connections are complete, Windows will automatically enumerate (establish a drive letter for the device), and the blue LED on the device will start blinking.
- 3. After a few seconds, when the blue LED stops blinking, the device is ready for use. Please click on "My Computer" and you will see the new drive letter to indicate the presence of the ESATA device.
- 4. If the driver of the host can support removal icon you can see the removal icon in the control bar.

Safely Removal

- 1. If the driver of the host can support REMOVAL icon you can see it in the control bar. Follow the instruction same as the USB device to safely remove the device.
- The removal icon doesn't appear in the control bar if the driver of the host cannot support. Please follow the step to safely removal the diver:
 2-a. Right click on "My Computer" and enter into " Properties". Then click on "Device Manager"



2-b. Please find the model name of HDD that you used in the "Disk drives". Right click and choose "Uninstall" to safely remove the device.



Notice: Please note that the string "SCSI Disk Device" represented E SATA device. 2-c. Click on "OK" to remove.

Confirm Device Removal 🛛 ? 🔀	
	WDC WD25 00KS-00MJB0 SCSI Disk Device
Warning	; You are about to uninstall this device from your system.

2-d. Click on "Yes" to restart your system and the drive will be removed



Chapter 2 FAQ

1. The system could not detect the device. What should I do?

Ans : Please follow the step to check the issue.

- a. Please make sure the BIOS are setting to "Default "and then restart the system. Or you can content the system provider.
- b. Please make sure the system can support USB device if you connect with USB interface device.
 Please go to "Device Management" and review the item "Universal Serial Bus controllers". To check the details below this item and if it appear an exclamation mark or red question mark please content the system provider.
- c. Please check the HDD status. If the HDD is new please do partition and format it. Then you will see new drive letter in "My Computer".