CoolMax CN-390
NAS User Guide
Instructions for First Time users:

1. Place the new hard drive into the NAS unit
2. Hard drives,
   a. For new hard drives, use USB connection and partition the drive to 1 primary partition; DO NOT FORMAT
   b. For old hard drives, you will need to erase your drive; delete partition and partition the drive to 1 primary partition; DO NOT FORMAT

Note: If your hard drive is from a proprietary company like Dell, Compaq, IBM… etc; Your drive may not work due to security feature on the drive. You will need to contact their support respectively. Then follow step 2

3. Download ScanTool to search for the NAS IP address provided by DHCP on your router
4. Remove USB and plug the RJ45 to your router’s Ethernet port
5. Copy the IP address from ScanTool to your browser
6. Login information:
   a. User: admin
   b. Pass: admin
7. Once logged in, click on Disk Utility
8. Click on Format
   - This formats and prepares the hard drive for NAS use.
9. For other features and usage; please read further instructions below.

Note: every change of settings, we suggest restarting the NAS to confirm changes.
1. Install storage

Note: new hard drives requires 1 primary partition and DO NOT FORMAT; Format only thru the NAS web interface.

1.1 Search Storage

1.1.1 Search Disk

Please download Scantool visit this link:
http://coolmaxusa.com/NASTOOLS.ASP

A. Execute "ScanTool" Utility

1. Click scan to get IP address

2. Copy IP address to the browser to Login into NAS interface

Note:
If your network environment have no DHCP server: Storage automatically become DHCP server itself. Storage role in the DHCP server in this condition. Storage default IP is 169.254.0.1 and your PC will connect Storage from browser
Default user name and password
User: admin
Password: admin

2.WEB Control Page

2.1 Status

Display storage current status
2.1.1 System Information

2.1.1.1 Host Name / Group Name

Click status -> host and group name field -> “Change” button to get into Identification page

Host Name: default value is STORAGE-XXXX. The last 4 digital xxxx depend on storage MAC address.

Storage on a network need unique names so they can identify and communicate with each other. It’s best to keep host names short (fifteen characters or less) and easily recognizable.

We recommend that you use only Internet-standard characters in the computer name. The standard characters are the numbers 0 through 9, uppercase and lowercase letters from A through Z, and the hyphen (-) character. Computer names cannot consist entirely of numbers, nor can they contain spaces. The name also cannot contain special characters, such as the following:

< > ; : * + = \ | ? ,

Group Name: default value is WORKGROUP

2.1.1.2 Administration

Click status -> administrator field -> “Change” button to get into administration page

Administrator field : default is “admin”, and this field can’t change by user
Password field : default is “admin”, this field will change logon WEB password by user
Verify password : confirm password

After input password and click “ok” button, browser will re-login, and pop login dialog
2.1.1.3 Date/Time

Double click status -> Date/Time field -> “Change” button to get into Date and Time page
Date: set manual Date (yyyy/mm/dd)
Time: set manual Time (hh:mm:ss)
SNTP: enable/disable SNTP client
Time server: locate time server
Time Zone: click your current time zone in the list, and then click OK.
Daylight saving time: If your time zone observes daylight saving time and you want your storage clock to be adjusted automatically when daylight saving time changes, make sure the Automatically adjust clock for Daylight Saving Time check box is selected

2.1.1.4 Firmware version

Display firmware and loader current version

2.1.2 Network Information

2.1.2.1 IP Address

Display storage IP address

2.1.2.2 MAC Address

Display storage MAC address

2.1.2.3 DHCP Server

Enable / Disable DHCP server.
Enable DHCP server, Storage default IP is 169.254.0.1
Disable DHCP server with no DHCP server environment, the storage IP is 169.254.X.X
Disable DHCP server with DHCP server environment, the storage get the IP from DHCP server
2.1.3 Service Information

SAMBA Service : Disable / Enable SAMBA server
FTP Service : Disable / Enable FTP server

2.1.4 Disk Information

Display Hard Disk model / Free Size / Total Size information

2.2 IP config

2.2.1 Auto IP

Upon boot-up the device must check for DHCP servers on the network

If a DHCP server is active/available, then the device must assign itself a DHCP address according to the instructions provided by the DHCP server

If no DHCP servers are active/available, the device must assign itself an AutoIP address and role play as DHCP server (169.254.0.1 / 255.255.255.0 / no gateway)

2.2.2 Static IP

IP address: this is the IP address assigned by your Router for your Storage. You shall specify the IP address of the storage here. e.g.
192.168.1.123
Subnet Mask: an address code that determines the size of the network; this is the subnet mask of the storage, when seen by external users on the Internet (including your ISP). The subnet mask is provided by your ISP.

E.g. 255.255.255.0

Gateway IP Address: an IP address forwards Internet traffic from your local area network (LAN). E.g. 192.168.1.1

DNS Server IP address: you must specify DNS server IP address here if your ISP has the said address.

2.3 Maintenance

2.3.1 Firmware Upload

You can select new firmware to upload if available. Please don’t turn off the power and close the web browser when the firmware is uploading. Firmware upgrade erases information. Firmware upgrade doesn’t guarantee a fix on any issues.

2.3.2 System Reboot

Click the Reboot button to have the device perform a software restart. The SYSTEM LED will blink as the device restarts and then remain on if the restart is successful. Please wait about a minute before refreshing your browser before logging in again.

2.3.3 Factory Default

Click the "Reset" button to clear all configuration and restore to default settings. Please don’t turn off the power and close the web browser when the system is changing the settings. Please click "Reboot" button after reset.

2.4 SMB server

Samba is software that can be run on a platform other than Microsoft Windows, for example, UNIX, Linux, IBM System 390, OpenVMS, and other operating systems. Samba uses the TCP/IP protocol that is installed on the host server. When correctly configured, it allows that host to interact with a Microsoft
Windows client or server as if it is a Windows file and print server.

- Share one or more directory trees
- Share one or more Distributed filesystem (Dfs) trees
- Assist clients with network browsing
- Provide or assist with Windows Internet Name Service (WINS) name-server resolution
- Share printers installed on the server among Windows clients on the network (not supported)
- Authenticate clients logging onto a Windows domain (not supported)

### 2.4.1 Configure SMB Server

Connect to storage SMB page, the page as below:

- NEW: create SMB share account (folder) and password, default account: guest password:
- Modify:
this page can modify as bellow
password: password of SMB account
access control: read only / read and write access control of SMB account
folder sharing: Folder List is all of exist folder on storage, Sharing List is share folder of SMB account. If you want to share some folder, select this folder from Folder List and add to Sharing List.
folder manage: create / rename / delete folder

- Enable/ Disable: this button can enable/disable SMB account
- Delete: delete SMB account

2.4.2 Setting Up Windows XP Computers

Although Windows XP is very similar to Windows 2000, it has a very different user interface, and there are a number of subtle differences. For example, getting to the Control Panel is different than in any previous version of Windows—one must click the Control Panel item from the Start menu (there is
no Settings item in the Start menu in XP). By default, XP will display the Control Panel in Category View mode. If you see this, click the Switch to Classic View item in the upper-left corner of the window. All of our directions are for using the Control Panel in Classic View mode.

You should perform the following steps as the Administrator or another user in the Administrators group.

**Networking Components**

Go to the Control Panel and double-click the Network and Dial-up Connections icon. You should see at least one Local Area Connection icon. If there is more than one, identify the one that corresponds to the network adapter that is connected to your Samba network. Right-click the Local Area Connection icon and click the Properties button. (Or double-click the Local Area Connection icon and then click the Properties button in the dialog box that comes up.) You should now be looking at the Local Area Connection Properties dialog box, as shown in bellow

![Local Area Connection Properties dialog box](image)

You should see at least the following two components:

- Client for Microsoft Networks
- Internet Protocol (TCP/IP)

If you do not see either Client for Microsoft Networks or Internet Protocol (TCP/IP) in your list, you will need to add them. For either, the method is to click the Install... button, click the type of component (Client or Protocol), and then click the Add... button. Next, click the component you want to add, and click the OK button. You should see the component added to the list with the others.

- Configuring TCP/IP

Now click Internet Protocol (TCP/IP) and then click Properties to open the Internet Protocol (TCP/IP) Properties dialog box, shown below.

If you are using DHCP on your network to assign IP addresses dynamically, select the "Obtain IP address automatically" radio button. Otherwise, select the "Use the following address:" radio button, and fill in the computer's IP address and netmask in the spaces provided. You or your network manager should have selected an address for the client on the same subnet (LAN) as the Samba server. For example, if the server's address is 192.168.1.1 and its network mask is 255.255.255.0, you might use the address 192.168.1.12 (if it is available) along with the same netmask. You can also fill in the IP address of the default gateway.
**Computer and Workgroup Names**

From the Control Panel, double-click the System icon to open the System Properties dialog box. Click the Computer Name tab, and your System Properties dialog box will look similar to:

![System Properties dialog box](image1)

To give your system computer a name and a workgroup, click the Change... button, which will bring up the Computer Name Changes dialog box, as in bellow

![Computer Name Changes dialog box](image2)

You need to identify your computer with a name and change the workgroup to
the one you specified in the web page of your Samba server. Don't worry that Windows forces the workgroup to be all capital letters; it's smart enough to figure out what you mean when it connects to the network.

- **Connecting to the Samba Server**

Now for the big moment. Your Samba server is running, and you have set up your Windows XP client to communicate with it. In the Start menu, select My Computer to open the My Computer window. Click My Network Places, in the Other Places box in the left part of the window. You should see a folder icon for the test directory, as shown in bellow.

![My Network Places]

Now click View workgroup computers in the Network Tasks box at the left of the window. You should see your Samba server listed as a member of the workgroup. Double-click its icon, and you will see a window that looks like

![Samba 2.2.1a (Toltec)]

If you don't see the server listed in the workgroup, don't panic. Select Run... from the Start menu. A dialog box appears that allows you to type the name of your server and its share directory in Windows format. For example, you would enter `\toltectest`, as shown in bellow, and use your server's hostname instead.
of "Toltec".

If it works, congratulations! Try copying files to and from the server by dragging their icons to and from the Samba server's test folder. You might be pleasantly surprised how seamlessly everything works.

2.5 FTP server

File Transfer Protocol (FTP) is a network protocol used to transfer data from one computer to another through a network, such as over the Internet.

FTP is a file transfer protocol for exchanging files over any TCP/IP based network to manipulate files on another computer on that network regardless of which operating systems are involved (if the computers permit FTP access).

The objectives of FTP, as outlined by its RFC, are:

1. To promote sharing of files (computer programs and/or data).
2. To encourage indirect or implicit use of remote computers.
3. To shield a user from variations in file storage systems among different hosts.
4. To transfer data reliably, and efficiently
2.5.1 Configure FTP server

Connect to storage SMB page, the page as bellow:

- FTP port: configure port number, port range is 1025 to 65500 and default port is 21. If you behind firewall, remember to open port number mapping FTP port
- FTP code page: configure FTP server code page

Code page as bellow:

Central Europe (CP1250)
Croat, Czech, Hungarian, Polish, Romanian, Slovak, Slovene and Sorbian.

Cyrillic (CP1251)
Bulgarian, Belorussian, Macedonian, Moldavian, Russian, Serbian and Ukrainian.
Latin I (CP1252)
Albanian, Danish, Dutch, Faroese, Finnish, French, German, Icelandic, Irish, Italian, Norwegian, Portuguese, Spanish and Swedish.

Baltic (CP1257)
Estonian, Latvian, Lithuanian.

- **NEW**: create FTP share account and password, default account is "guest"
- **Modify**:

![FTP account management interface](image)

- this page can modify as bellow
- password: password of FTP account
- access control: read only / read and write access control of FTP account
- folder sharing: **Folder List** is all of exist folder on storage, **Sharing List** is share folder of FTP account. If you want to share some folder, select this folder from Folder List and add to Sharing List.
- folder manage: create / rename / delete folder

- **Enable/ Disable**: this button can enable/disable FTP account
Delete: delete FTP account

Note:
FTP is an added feature. FTP configurations may vary depending on your ISP, Router and Operating System settings.

2.5.2 Using FTP Within Microsoft Internet Explorer 7

1. Open Internet Explorer 7
2. In the address bar, type the following command:
3. IE 7 will display a list of files and folders from the FTP domain
4. To quickly save a file locally, right-click the file and select "Save Target As..."
5. To manage the remote and locals files more completely, click the 'Page' menu button on the right-hand side of the IE 7 browser window and select the option, "Open FTP Site in Windows Explorer"
5. you can now drag-n-drop the files from remote FTP server to local file system easily
2.6 BitTorrent

2.6.1 What is BitTorrent

BitTorrent is a peer-to-peer file sharing (P2P) communications protocol.

2.6.3 Using Bit Torrent client

Note:
CoolMax doesn’t support illegal downloading. CoolMax will not support illegal torrent downloading concerns. Please use Bit Torrent legally and responsibly.

1. login BT forum and download torrent file to PC
2. Double click BitTorrent page
3. Browse and select torrent file to upload Download Queue
4. After few minutes, BT client will connect to the other BT client in internet and start to download data
5. When torrent download percentage show 100%, the data will store in download path.

6. You can access file from SMB client or FTP client on the PC.

7. Information and configuration:
   - **System ID**: torrent ID
   - **Number of the Downloads**: number of torrent active
   - **Server Port**: BT server upload port
   - **Upload Limit**: BT server upload throughput control

8. Mail Notification: when user stop or remove torrent, storage will send the mail alarm to administrator email box.

   Enable: enable or disable mail alarm
   SMTP Server: SMTP server address or IP (ex: ms48.url.com.tw)
   Sender: email of sender (ex: sender@ms48.url.com.tw)
   Recipient: email of recipient (ex: recipient@ms44.url.com.tw)
   Mail Authentication: enable or disable Mail Authentication, if you need.
   User Name: user name of Email account (SMTP/POP3 user name)
   Password: password of Email account (SMTP/POP3 password)
9. Button of torrent queue
Path: open file manager by Samba (Network Neighborhood)
FTP: open file by default FTP client of PC (default path is public)
Restart: you can select a torrent to restart from download queue
Pause: pause you can select a torrent to pause from download queue
Show: show all BT information
Remove: you can select a torrent to pause from download queue

2.6.4 Mail Notification

Enable: enable /disable mail notification check box
SMTP server: SMTP server address
Sender: the address which send from.
Recipient: the address which send to.
Mail Authentication: enable /disable mail authentication check box
User name: mail authentication user name
Password: mail authentication password

2.7 Disk Utility

- Format Disk: the format utility, it will erase all data on Hard Drive
- Sleep Time: configure the time Hard Drive get into sleep mode
- Scan Disk: the scan disk utility, it will check error data in Hard Drive

2.8 Print server

1. Plug printer to USB host first
2. Ensure that Add Print Services is installed from WEB page
Note: The network printer or device will need a static IP address to be seen on your network by the computer
3. Click **Start** and select **Printers and Faxes**.

4. Under Printer Tasks, click **Add a Printer**. Click **Next**.
5. Select the **Local Printer attached to this computer** radio button.

6. Uncheck the **automatically detect and install my Plug and Play printer** check box.

7. Click **Next**.

8. Select the **Create New Port** radio button.

9. From the **Type of port**: drop down list choose **Standard TCP/IP Port**. Click **Next**.

10. In the **Name or address of server providing lpd** box, enter the **IP Address** of the device.

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**Note**: You will now be prompted for 2 items: the **Name or address of server providing lpd** and the **Name of printer or print queue on that server**. The 1st item is the **Static IP address** that has been assigned to the device. The 2nd item is the **Queue Name** that you found in the device's documentation.
11. Select configuration
12. setup protocol LPR and queue name

**Note:** If you receive an error message saying that the "LPD server did not respond as expected ...", click **Cancel**. Attempt to reenter the IP Address or Print Queue name. Click **OK** again. If this process fails, the device may not support LPR printing. You should stop now and contact the manufacturer for further assistance.

13. If Step 10 completed successfully, you are now ready to install the driver. Click **Have Disk**. Click **Browse**.

14. Locate and select the .INF file for the device. You may need to browse to the CD or to the folder on your computer where you have the device driver downloaded.

15. When ready, click **Next**.

**Note:** If you are prompted to replace or keep existing driver, click on **Keep Existing Driver**. Click **Next**.

16. When asked to print a test page, click **No**. Click **Next**. Click **Finish**.
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**Note:** At this point, you should have the device listed in the *Printers and Faxes* folder. You can attempt to use it as a printer.

### 2.9 Media Server

- 1. Select Media Server sharing folder
- 2. Double click set button
- 3. Make sure media server (storage) is same subnet with media player (Xbox 360, PS3, and iTunes)
- 4. Browse content from iTunes (music only), Xbox 360, and PS3 (music, photo, video)

**Share Media from Storage (Media server) with Xbox 360 (Media player)**

To access media files—including audio, video, and pictures—from storage, you need to connect an Ethernet cable from the Ethernet port on the back of your Xbox 360 console to your Storage.
1. Connect your console to your storage as described above.
2. Click Media Server page of storage, and set up sharing list (photo, music, and video)
3. When setup is complete, Media Server of storage should automatically start.
4. XBOX360 will search for devices on your network.
5. On your Xbox 360 console, in the Media area of the Xbox Dashboard, select **Music**, **Pictures**, or **Video**.

6. Select **STORAGE**.
7. Find the media content that you want to play, and then select Play.
Share Media from Storage (Media server) with PS3 (Media player)

On your Storage:
Click Media Server page of storage, and set up sharing list (photo, music, and video)

On your PS3:
1. Go into the PS3's Settings menu and navigate to Network Settings - Media Server Connection, and select Enabled. This allows the PS3 to detect networked device running Universal Plug and Play (UPnP) server software.
2. When you turn on the PS3™ system, Media Servers on the same network are automatically detected and icons for the detected servers are displayed under 📷 (Photo), 🎵 (Music), and 🎬 (Video).

3. Select the icon of the DLNA Media Server that you want to connect to under 📷 (Photo), 🎵 (Music), or 🎬 (Video) in the home menu. All available folders and files that can be played by the PS3™ system will be displayed.

4. Select the file that you want to play.
Hints for PS3

- The PS3™ system must be connected to a network. For details on network settings, see [Settings] > [Network Settings] > [Internet Connection Settings] in this guide.

- When the method of allocating IP addresses has been changed from AutoIP to DHCP under the settings for the network environment, perform another search for servers under [Search for Media Servers].

- The DLNA Media Server icon is only displayed when [Media Server Connection] is enabled under [Settings] > [Network Settings].

- The folder names that are displayed vary depending on the DLNA Media Server.

- Depending on the DLNA Media Server, some files may not be playable or operations that can be performed during playback may be restricted.

- You cannot play copyright-protected content.

- File names for data that is stored on servers that are not compliant with DLNA may have an asterisk appended to the file name. In some cases, these files cannot be played on the PS3™ system. Also, even if the files can be played on the PS3™ system, it might not be possible to play the files on other devices.
Share Media from Storage (Media server) with iTuner (Media player)

1. You need to connect an Ethernet cable from the Ethernet port on the back of your iTunes to your storage.
2. Make sure storage media server enable (music).
3. Select storage on shared class.
4. Find the music that you want to play.